

CRIS

Release 2.11.01

Release Notes

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Registered Office: 3rd Floor i2 Mansfield, Hamilton Court, Oakham Business Park, Mansfield, NG18 5FB

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1 Introduction

1.1 Purpose

This document will outline the functional changes made to this release. It will detail any new features, enhancements to existing functionality and list changes made due to existing functionality not working as expected.

1.2 Audience

This document is primarily for external stakeholders, so they have a clear understanding of the application's new/improved functionality, resolved and known issues for this release.

1.3 Previous Release

The previous release of this product was as follows:

Version:	2.11.00
Date:	29/11/2018

2 Functionality added in this release

No new/additional functionality has been added to this release.

3 Fixes to existing functionality in this release

The following issues have been addressed within this release.

3.1 CRIS overriding Report Urgency from AI

OTRS Reference [00130303](#)

When the Report Urgency has been set by the AI system integration, opening the event in Cris causes the value to be overridden and lost.

The value now set by the AI system integration is persisted when the event is opened in CRIS.

3.2 Printed Document status not set in H5 environment

The issue is that when a letter is printed from the diary in CRIS, it prints the letter as expected and saves a PDF copy into 'avdata' as expected. However, the 'printed letter status' is not inserted.

This is causing a lot of confusion because the staff can't easily see whether a letter has been printed. While they do have the option to look at the PDF documents, not all staff have these permissions so they will be unable to do this.

The 'printed' status is now stored and presented correctly.

4 Known issues

There are no known issues with this release.

5 Supported Platforms

Unchanged since the previous release.

See [Warranted Environment Specification v1.12](#)